

HARVARD BUSINESS SCHOOL PUBLISHING

February 2, 2012

Dear Professor Levine:

I am contacting you today regarding the Harvard Business School cases “**Capital One Finance Organization**” and “**International Management Group (IMG)**”. These cases have been posted on your website and are accessible to the general public by means of a Google search. Though you may be unaware of it, these postings have happened without our permission and are an infringement of our copyright. The direct links are:

<http://www.dklevine.com/archive/capital1.pdf>

<http://www.dklevine.org/archive/img.pdf>

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Thank you for your immediate attention to this matter.

Allan A. Ryan
Director of Intellectual Property

HARVARD BUSINESS SCHOOL PUBLISHING
300 N. BEACON STREET | WATERTOWN MASSACHUSETTS 02472
ryan@hbsp.harvard.edu
Mail 60 HARVARD WAY | BOSTON MASSACHUSETTS 02163
Ph 617.783.7849 | Fx 617.783.7877 |
Please visit our web site: <http://harvardbusiness.org/>

The Official IMG Facebook page Website: www.img.com Follow us on Twitter: @IMG. You were redirected here from the unofficial Page: International Management Group. See more of IMG on Facebook. Log In. or. Create New Account. See more of IMG on Facebook. Log In. Forgot account? Headquartered in Cleveland, Ohio, International Management Group is the world's largest and most influential sports marketing agency, ranking among Forbes magazine's top 200 private companies in the mid-1990s. From its roots as a one-man-show representing professional golfers, International Management Group (IMG) has expanded its scope to include athletes in virtually every professional sport, including team sports. Well-known athletes in the IMG stable include football's Joe Montana, hockey's Wayne Gretzky, skier Alberto Tomba, and tennis player Andre Agassi. The company has asset management specialists, IMG applies international best practices for asset management, operational optimization, and capital prioritization planning. Portfolio asset management reduces risk and cost, all while increasing reliability and return on investment. INSIGHTS. Bruce is chief operating officer of infraManagement Group LLC, a wholly-owned subsidiary of Black & Veatch. He has more than 25 years of experience in the water and wastewater sector and has been part of teams that have proposed and implemented design-build and public-private partnerships in North America, Australia and Asia Pacific for the water and wastewater municipal and industrial marketplace. At IMG, we know that the reasons to travel internationally are many and varied – that's why our products are too. Our full-service approach to providing international medical insurance products includes servicing vacationers, those working or living internationally for short or extended periods, people traveling frequently between countries, and those who maintain multiple countries of residence. To meet our members' needs, we have developed a comprehensive range of major medical, life, dental and disability products.