HARVARD BUSINESS SCHOOL PUBLISHING

February 2, 2012

Dear Professor Levine:

I am contacting you today regarding the Harvard Business School cases "Capital One Finance Organization" and "International Management Group (IMG)". These cases have been posted on your website and are accessible to the general public by means of a Google search. Though you may be unaware of it, these postings have happened without our permission and are an infringement of our copyright. The direct links are:

http://www.dklevine.com/archive/capital1.pdf

http://www.dklevine.org/archive/img.pdf

We request that you remove this material immediately. I am sure you will understand that protection of our intellectual property is of the highest concern to us. We will be happy to grant you prompt permission to use these materials, in digital form on your website, if you wish. To arrange for this use please contact permissions@hbsp.harvard.edu. Please remove the infringing materials prior to emailing for permission.

Thank you for your immediate attention to this matter.

Allan A. Ryan Director of Intellectual Property

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As asset management specialists, iMG applies international best practices for asset management, operational optimization, and capital prioritization planning. Portfolio asset management reduces risk and cost, all while increasing reliability and return on investment. INSIGHTS.A Bruce is chief operating officer of infraManagement Group LLC, a wholly-owned subsidiary of Black & Veatch. He has more than 25 years of experience in the water and wastewater sector and has been part of teams that have proposed and implemented design-build and public-private partnerships in North America, Australia and Asia Pacific for the water and wastewater municipal and industrial marketplace. Headquartered in Cleveland, Ohio, International Management Group is the world's largest and most influential sports marketing agency, ranking among Forbes magazine's top 200 private companies in the mid-1990s. From its roots as a one-manshow representing professional golfers, International Management Group (IMG) has expanded its scope to include athletes in virtually every professional sport, including team sports. Well-known athletes in the IMG stable include football's Joe Montana, hockey's Wayne Gretzky, skier Alberto Tomba, and tennis player Andre Agassi. The company h The Official IMG Facebook page Website: www.img.com Follow us on Twitter: @IMG.A You were redirected here from the unofficial Page: International Management Group. See more of IMG on Facebook. Log In. or. Create New Account. See more of IMG on Facebook. Log In. Forgot account? IMG is INTERNATIONAL. IMG has expanded globally throughout the years with its presence in different cities in the different countries. You can reach us anywhere in the world! Our Vision. IMG is a financial educator, who has established agreements with many of the world's leading financial services companies who offer a broad array of financial products & services. IMG does not sell mutual funds. All mutual funds are sold by Rampver Financials. "Financial Independence Is A Decision, Not A Dream..." "We Want To Deliver The World's Financial Wake Up Call". "IMG Is About Changing People From Spenders To Savers". "Everyone Has The Opportunity To Become Wealthy If They Have The Right Information". "Financial Independence Is